

Access to Eligibility
Support Services for Health, Nutrition, and
Child Care
Usage and Eligibility Results Report

As of November 30, 2014

ACCESS Report Summary

Am I Eligible¹

- **Self Assessments**

- Started to date: **1,197,396**
- Average started per month: **9,553²**
- Completed to date: **1,119,257**
- Average completed per month: **8,811²**

- **Households**

- Number of households found potentially eligible for at least one program: **1,099,918**
- Percentage of households who completed the screener that were found potentially eligible for at least one program: **98%**

- **Am I Eligible at a Glance**

- Of the percentage of households found potentially eligible for FoodShare, the average FoodShare value is: **\$198.57**
- On average, it took between **15 to 20** minutes to complete a self assessment

- **Check My Benefits³**

- Number of MyACCESS accounts created: **999,892 (627,374 unique accounts)**

Source data: ACCESS

1. Cumulative total from August 2004 to present month.

2. Average over the last 3 months.

3. Cumulative total from September 2005 to present month.

ACCESS Report Summary (cont.)

Apply For Benefits¹ (AFB)

• Applications

- Started to date: **2,674,439**
- Average started per month: **32,148²**
- Submitted to date: **1,748,860**
- Average completed per month: **20,629²**
- Full applications: **1,710,394**
- Applications with just filing date: **38,466**
- Priority Service Eligible: **32%**

• Applications by Program

- FoodShare: **1,310,142**
 - Priority Service Eligible: **552,817**
 - Not Priority Service Eligible: **757,325**
- Health Care: **828,101**
- Family Planning Waiver: **381,484**
- Child Care: **1,410**

Report My Changes³ (RMC)

• Reports

- Started this month: **9,739**
- Submitted this month: **6,775**

Renew My Benefits

• Renewals

- FoodShare: **6,827**
- Health Care: **4,395**
- Family Planning Waiver: **594**
- Child Care: **703**

Six Month Report Forms (SMRFs)

• Submissions

- FoodShare : **4,632**
- Child Care : **696**

Source data: ACCESS and CARES

1. Cumulative totals from June 2006 to present.

2. Average over the last 3 months.

3. Cumulative totals from September 2006 to present

ACCESS Report Summary (cont.)

ACCESS Usage Statistics

- **Login**

- Total number of times users logged in to ACCESS: **185,794**
 - Percentage of ACCESS logins in Spanish: **0.35%**
- Total number of times users logged in to CMB: **168,018**
 - Total number of distinct users who logged in to CMB: **65,414**
 - Total number of repetitive CMB logins by users: **102,604**

- **Expired Applications**

- Total applications that expired this month: **6,591**
 - Percentage of expired applications that were Spanish applications: **1.20%**

- **Spanish**

- Households who completed AFB application in Spanish: **2.08%**
- Households who completed the change report in Spanish: **0.41%**
- Households who completed Screener in Spanish: **0.12%**

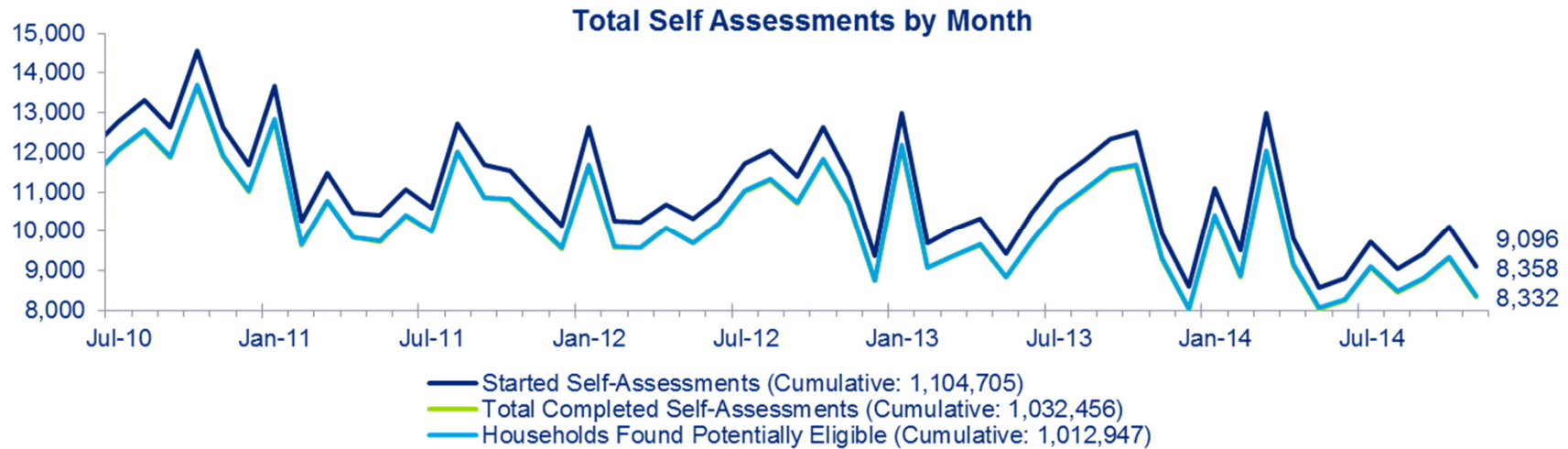
Source Data: ACCESS and CARES

1. Due to recent system changes, this number is currently unavailable.

Am I Eligible? (AIE)

Usage and Eligibility Results Report
As of November 30, 2014

AIE Self Assessment Statistics



Average self assessments started per month: **9,553**

Average self assessments completed per month: **8,811**

Notes:

August 2004 through November 2004 totals include the Family Medicaid and FoodShare Programs only.

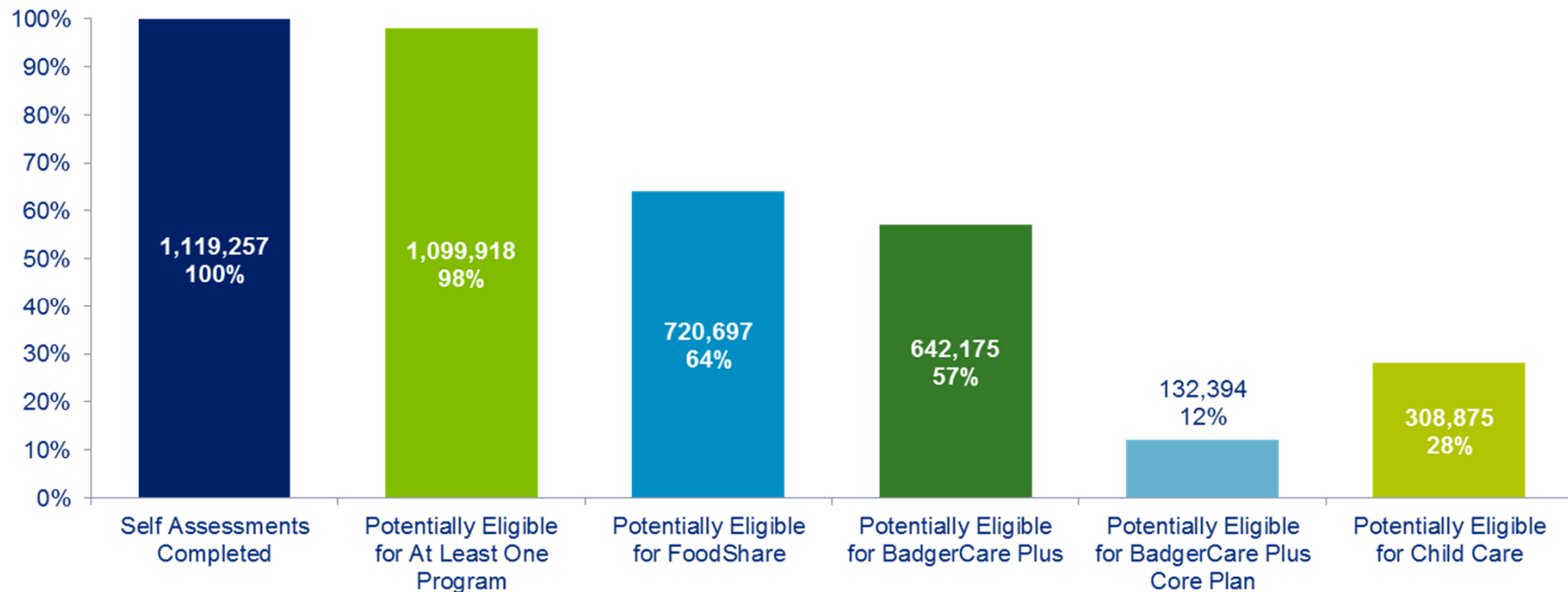
Beginning in December 2004, totals include the addition of Family Planning Waiver, Medicaid (EBD), MPA, Long Term Care, SeniorCare, WIC, School Meals/Summer food, TEFAP, and Tax Credits.

Beginning in late January 2007, totals include the addition of WHEAP (Wisconsin Home Energy Assistance Program.)

As of January 2008, Family Medicaid and BadgerCare changed to BadgerCare Plus, Family Planning Waiver changed to Family Planning Waiver and EBD Medicaid changed to Medicaid.

Beginning January 23, 2010, totals include the addition of Child Care.

Households Found Potentially Eligible in AIE



Of the percentage of households found eligible for FoodShare, the average FoodShare value is: **\$198.57**

Source data: ACCESS.

Notes:

The numbers include eligibility for BadgerCare Plus as of January 12, 2008.

See next slide for detailed eligibility breakdown.

Prior to January 11, 2008, the numbers included eligibility for Family Medicaid and BadgerCare.

The numbers include eligibility for BadgerCare Plus Core Plan as of June 13, 2009.

The numbers include potential eligibility for Child Care as of Jan. 23, 2010.

Potential Eligibility in AIE

	Date Available	October 2014	November 2014	Total to date
FoodShare	08/2004	65%	63%	64%
BadgerCare Plus (prior to January 11, 2008, this was Family Medicaid and BadgerCare)	08/2004	73%	71%	57%
BadgerCare Plus Core Plan	06/2009	0%	0%	12%
Medicaid (Elderly, Blind, and Disabled (EBD))	12/2004	12%	12%	10%
Family Planning Waiver	12/2004	97%	96%	74%
Medicare Premium Assistance Program	12/2004	4%	4%	3%
Long Term Care	12/2004	2%	1%	1%
SeniorCare	08/2004	9%	9%	7%
Child Care	01/2010	48%	46%	28%
Women, Infant and Children (WIC)	12/2004	20%	19%	24%
School Meals/Summer Food Service	12/2004	50%	48%	55%
The Emergency Food Assistance Program (TEFAP)	12/2004	68%	66%	66%
Medicare Part D	07/2005	14%	14%	11%
Tax Credits	12/2004	65%	66%	67%
Wisconsin Home Energy Assistance Program (WHEAP)	01/2007	77%	74%	62%
Life Insurance	01/2010	99%	99%	54%

AIE Usage by County/Tribe

County/Tribe	Count
Adams	4,721
Ashland	4,681
Barron	9,887
Bayfield	3,107
Brown	46,915
Buffalo	2,430
Burnett	2,728
Calumet	6,567
Chippewa	13,699
Clark	5,027
Columbia	11,183
Crawford	3,250
Dane	104,547
Dodge	16,243
Door	4,211
Douglas	9,153
Dunn	10,546
Eau Claire	24,309
Florence	837
Fond du Lac	17,548
Forest	2,036

County/Tribe	Count
Grant	9,481
Green	7,601
Green Lake	3,074
Iowa	4,035
Iron	1,384
Jackson	3,784
Jefferson	15,232
Juneau	7,262
Kenosha	38,022
Kewaunee	2,554
La Crosse	24,304
Lac Courte Oreilles	0
Lafayette	2,798
Langlade	3,270
Lincoln	5,163
Manitowoc	12,353
Marathon	25,279
Marinette	8,879
Marquette	3,084
Menominee	936
Milwaukee	201,309

Source data: ACCESS.

AIE Usage by County/Tribe (cont.)

County/Tribe	Count
Monroe	10,323
Oconto	11,608
Oneida	8,615
Outagamie	35,196
Ozaukee	11,836
Pepin	1,315
Pierce	6,747
Polk	9,147
Portage	14,425
Price	2,616
Racine	36,730
Richland	3,705
Rock	42,034
Rusk	3,216
Sauk	13,510
Sawyer	2,991

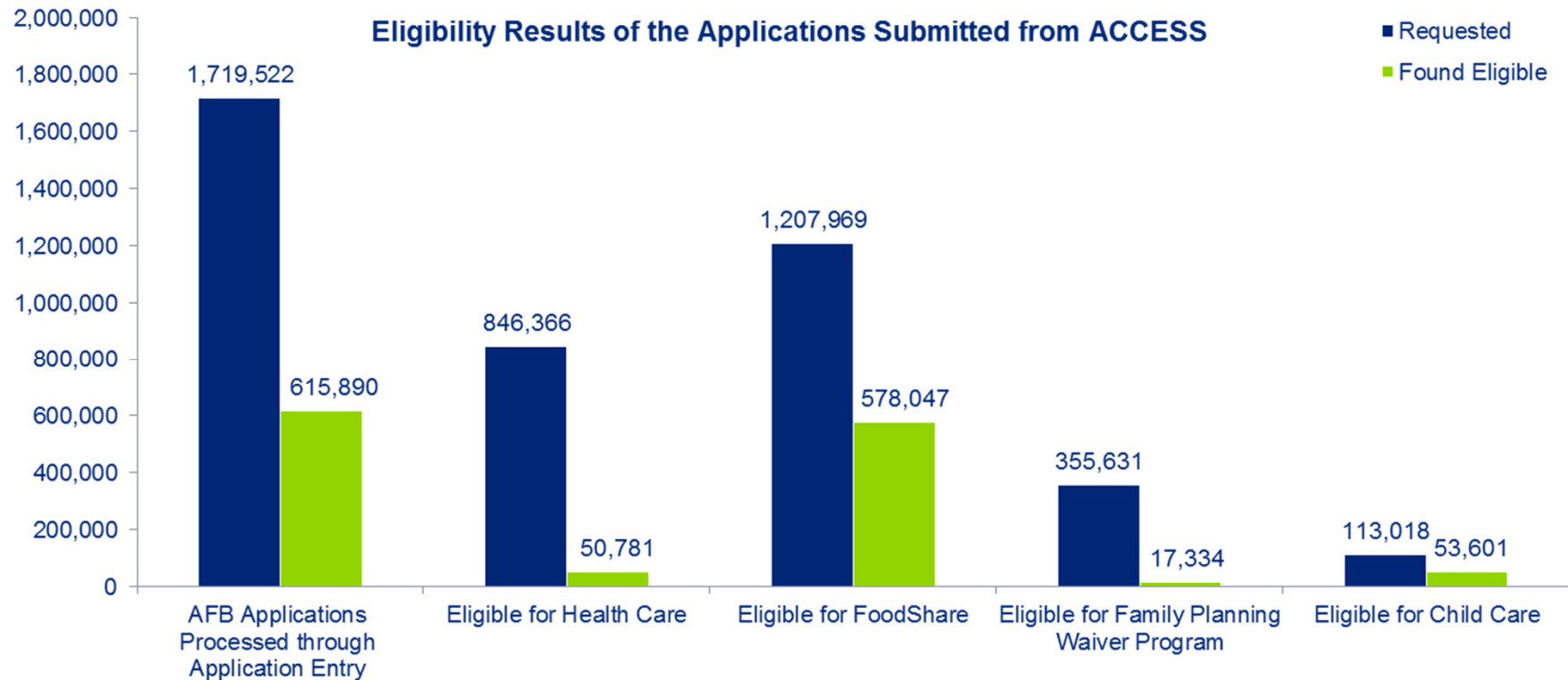
County/Tribe	Count
Shawano	7,840
Sheboygan	20,924
St. Croix	16,686
Taylor	3,066
Trempealeau	4,804
Vernon	5,339
Vilas	4,223
Walworth	21,149
Washburn	3,427
Washington	20,021
Waukesha	53,888
Waupaca	9,176
Waushara	4,423
Winnebago	31,589
Wood	16,783
Unknown	76,783

Source data: ACCESS.

Apply for Benefits (AFB)

Usage and Eligibility Results Report
As of November 30, 2014

CARES/AFB Eligibility Results



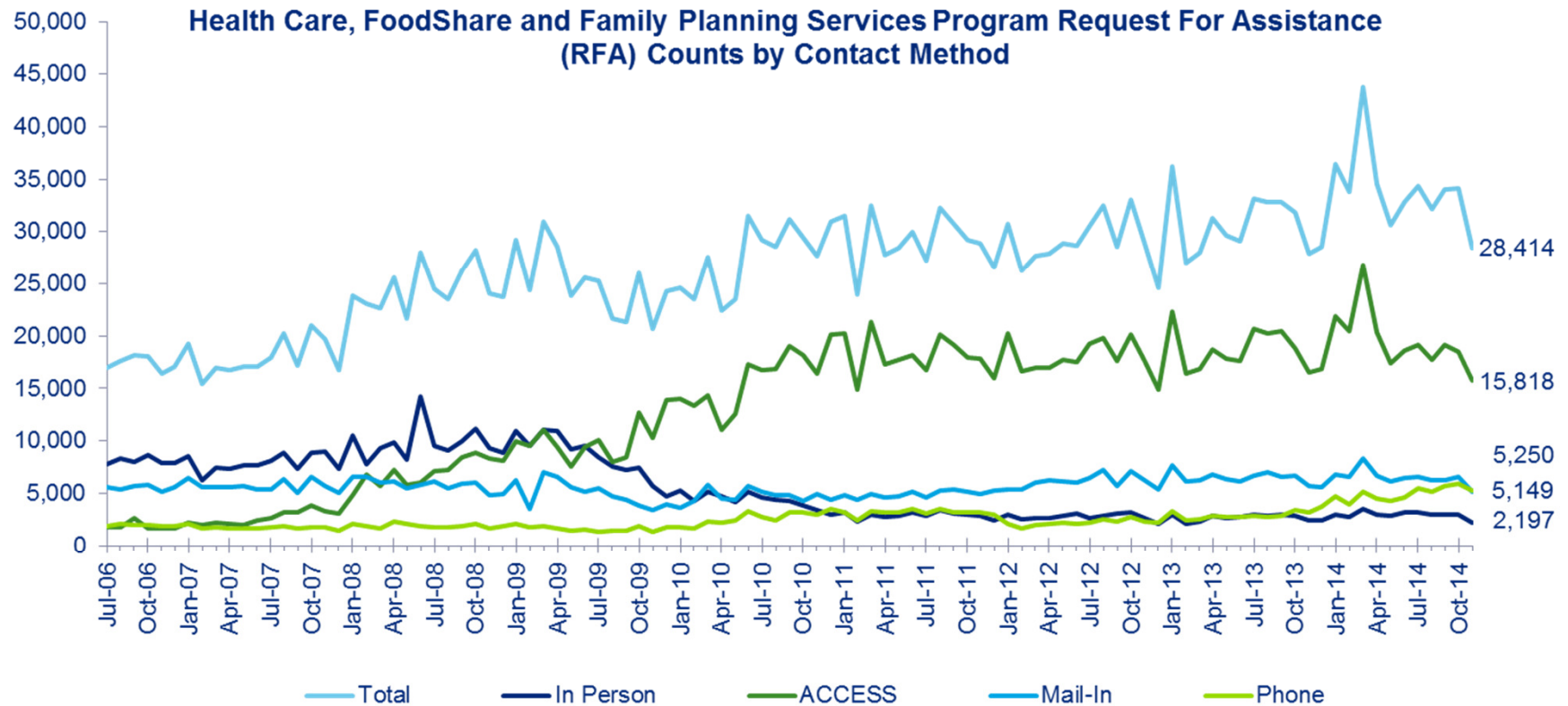
Source data: CARES.

Notes:

"AFB Applications Processed through Application Entry" indicates the number of ACCESS AFB applications for which the Application Entry process is complete for the case and eligibility has been run.

The Health Care bars include the following programs: BadgerCare Plus, Badger Care Plus Core Plan, Medicaid.

CARES RFA Information



Source data: CARES.

AFB Summary Information

- **Application Statistics**

- Started to date: **2,674,439**
- Average started per month: **32,148¹**
- Submitted to date: **1,748,860**
- Average completed per month: **20,629**
- Full applications: **1,710,394**
- Applications with just filing date: **38,466**
- Priority Service Eligible: **32%**
- Health care applications received this month with an elderly, blind, disabled or potentially disabled household member: **2,212**

- **Applications Submitted by Program**

- FoodShare: **1,310,142**
 - Priority Service Eligible: **552,817**
 - Not Priority Service Eligible: **757,325**
- Health Care: **828,101**
- Family Planning Waiver: **381,484**
- Child Care: **1,410**

1. Average over the last 3 months.

AFB Summary Information (cont.)

- **Help With Applications:**

- Applied at Community Access Point: **7.07%**
- Applied with the help of a friend or family member: **0.35%**
- Applied with the help of a staff person or volunteer at an agency: **0.54%**
- Authorized representative applied: **0.48%**
- Legal Guardian applied: **0.16%**
- Power of Attorney applied: **0.07%**

- **FoodShare Benefit Amount**

- Of those eligible for FoodShare, the average FoodShare value is: **\$226.72**

- **Answers to the FoodShare Interview Question**

- Number of applications that requested a phone interview: **303,610**
- Number of applications that requested an in person interview: **622,955**
- Number of applications that did not answer: **424,516**

AFB Summary Information (cont.)

- **Hardship Reasons**

- I am elderly, blind or disabled: **2.97%**
- I work during regular business hours: **11.23%**
- I have limited transportation or difficulty getting to the office: **15.63%**
- I have school or training during regular business hours: **3.83%**
- I am caring for another person in my household: **1.52%**
- I do not have child care: **5.27%**
- I am not comfortable going to the local agency: **3.31%**
- I am ill and unable to go to the local agency: **0.90%**
- There is severe weather in my area: **0.32%**
- Other: **3.23%**

- **BadgerCare Plus Core Plan Applications**

- Total Submitted Core Plan Applications: **0**
 - Submitted through Enrollment Services Center: **0**
 - Submitted through ACCESS: **0**
 - Submitted through Community Access Point: **0**

- **CWW Application Services tool Applications**

- Total AFB applications submitted through the CWW Application Services tool: **0**

ACCESS AFB Usage by County/Tribe

County/Tribe	# of Submitted Applications
Adams	3,582
Ashland	4,864
Bad River	267
Barron	10,510
Bayfield	1,836
Brown	55,833
Buffalo	1,160
Burnett	2,572
Calumet	6,145
Chippewa	10,795
Clark	3,176
Columbia	10,321
Crawford	2,856
Dane	106,707
Dodge	15,741
Door	2,705
Douglas	8,000
Dunn	10,598
Eau Claire	19,950
Florence	734

County/Tribe	# of Submitted Applications
Fond du Lac	20,168
Forest	782
Grant	7,854
Green	5,692
Green Lake	2,593
Ho-Chunk Nation	2
Iowa	2,916
Iron	604
Jackson	1,721
Jefferson	12,788
Juneau	6,063
Kenosha	48,226
Kewaunee	2,072
La Crosse	41,514
Lac Courte Oreilles	0
Lac du Flambeau	513
Lafayette	336
Langlade	2,125
Lincoln	3,145
Manitowoc	4,302

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Marathon	12,481
Marinette	26,898
Marquette	8,781
Menominee	3,002
Menominee Tribe	982
MilES	367,495
Milwaukee	90,895
Monroe	5,649
Oconto	7,008
Oneida	8,277
Oneida Nation	678
Outagamie	30,759
Ozaukee	10,098
Pepin	600
Pierce	13,302
Polk	10,222
Portage	14,419
Potawatomi	26
Price	999
Racine	51,623

County/Tribe	# of Submitted Applications
Red Cliff	130
Richland	2,375
Rock	42,884
Rusk	3,494
Sauk	12,340
Sawyer	2,281
Shawano	7,611
Sheboygan	21,574
Sokaogon	139
St. Croix	17,623
St. Croix Tribe	5
State	2
State of Wisconsin	364,154
Stockbridge-Munsee	159
Taylor	4,059
Trempealeau	3,266
Vernon	2,258
Vilas	2,483
Walworth	23,132
Washburn	2,816

Source data: ACCESS

ACCESS AFB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Applications
Washington	17,517
Waukesha	49,808
Waupaca	9,290
Waushara	3,519
Winnebago	32,273
Wisconsin	1
Wood	17,704
Total (Submitted to date)	1,748,859

Source data: ACCESS

Check My Benefits (CMB) and Report My Changes (RMC)

Usage and Eligibility Results Report
As of November 30, 2014

MyACCESS Account Breakdown by County/Tribe (CMB/RMC)

County/Tribe	Count
Adams County	2,335
Ashland County	620
Badriver Tribe	203
Barron County	4,617
Bayfield County	344
Brown County	21,102
Buffalo County	246
Burnett County	1,523
Calumet County	2,543
Chippewa County	6,073
Clark County	610
Columbia County	4,339
Crawford County	1,475
Dane County	37,357
Dodge County	5,937
Door County	1,980
Douglas County	4,535
Dunn County	4,271
Eau Claire County	10,227
Florence County	176
Fond du Lac County	8,794

County/Tribe	Count
Forest County	239
Grant County	3,790
Green County	2,472
Green Lake County	1,461
Iowa County	1,596
Iron County	210
Jackson County	401
Jefferson County	6,423
Juneau County	2,220
Kenosha County	21,383
Kewaunee County	1,199
La Crosse County	23,013
Lac Courte Oreilles Tribe	152
Lac du Flambeau	354
Lafayette County	1,109
Langlade County	2,186
Lincoln County	929
Manitowoc County	5,731
Marathon County	11,025
Marinette County	4,109
Marquette County	1,389

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Menominee County	675
Menominee Tribe	0
Miles	161,610
Milwaukee County	37,866
Monroe County	923
Oconto County	3,117
Oneida County	3,656
Oneida Tribal Council	779
Outagamie County	12,259
Ozaukee County	4,577
Pepin County	140
Pierce County	2,750
Polk County	4,111
Portage County	5,994
Potawatomi	20
Price County	316
Racine County	22,104
Redcliff Tribe	171
Richland County	1,625
Rock County	18,140

County/Tribe	Count
Rusk County	467
Sauk County	5,250
Sawyer County	546
Shawano County	3,467
Sheboygan County	9,285
Sokaogon Tribe	93
St. Croix County	5,915
State of Wisconsin	21,566
Stockbridge-Munsee Tribe	118
Taylor County	431
Trempealeau County	524
Vernon County	502
Vilas County	368
Walworth County	9,574
Washburn County	1,707
Washington County	8,532
Waukesha County	21,403
Waupaca County	4,942
Waushara County	1,885
Winnebago County	13,718

Source data: ACCESS

MyACCESS Account Breakdown by County/Tribe (CMB/RMC) (cont.)

County/Tribe	Count
Wisconsin (State level agency — CAPO)	2,188
Wood County	23,362
Total	627,374

Source data: ACCESS

Types of Changes Reported to Date Cumulative

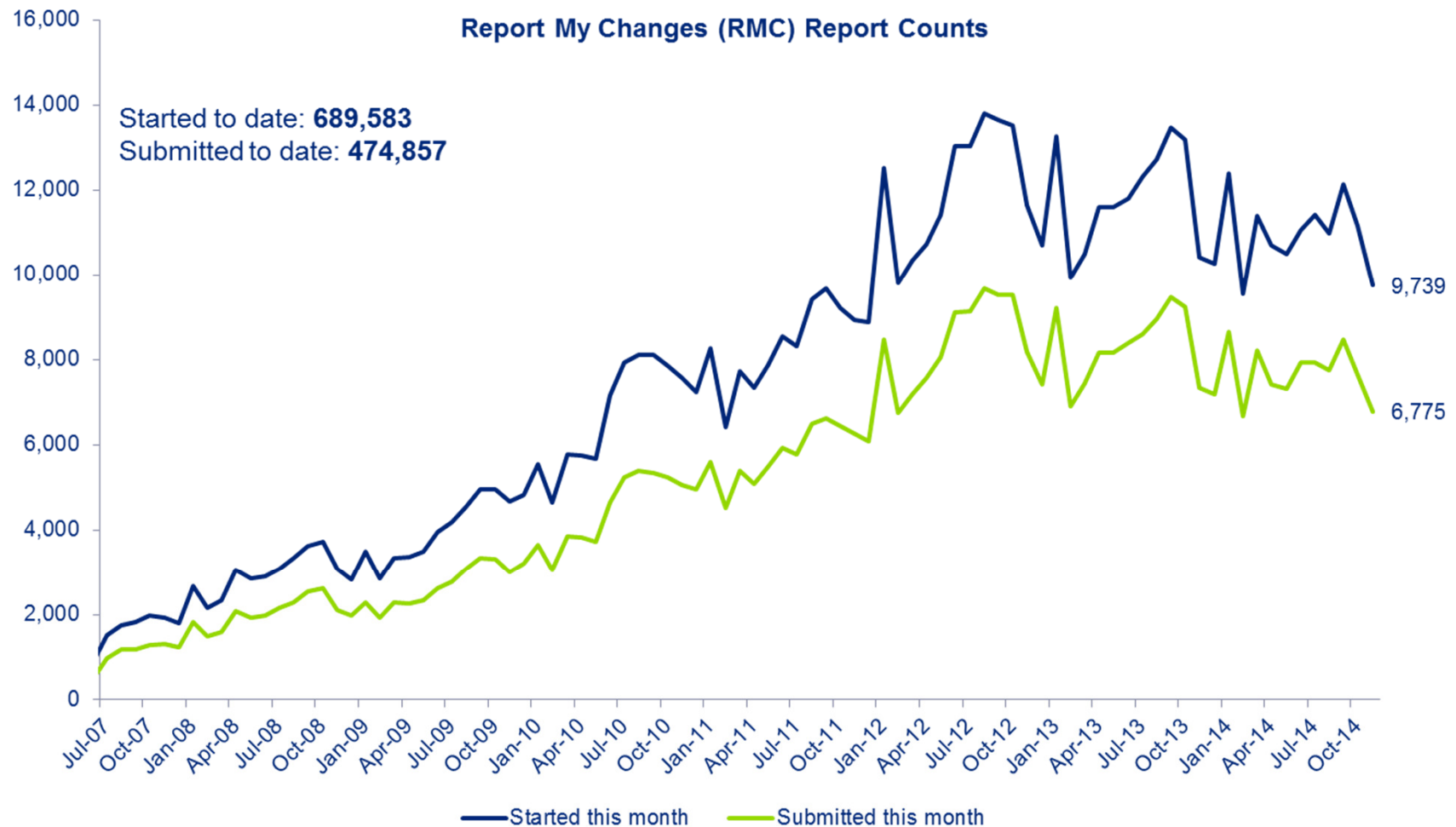
Change Type	Count
Change in address and/or phone number	165,210
Someone moved into household (person add)	61,198
Someone moved out of household	43,782
Someone died	969
Someone got married	6,871
Someone got divorced	784
Someone became pregnant	20,340
Someone's pregnancy ended	10,514
Someone became disabled	6,541
Someone started a type of job or employment	85,755
Someone changed a type of job or employment	48,281
Someone ended a type of job or employment	115,725

Change Type	Count
Someone started a type of unearned income	15,807
Someone changed a type of unearned income	23,694
Someone ended a type of unearned income	38,312
Someone added a new type of utility	131,809
Someone stopped paying a type of utility	15,202
Someone added a housing expense	43,698
Someone changed a housing expense	66,146
Someone ended a housing expense	13,411

1. These values are life-to-date counts

2. A single change report with multiple changes will be counted for each type of change in the table.

RMC Summary Information



RMC Usage by County/Tribe

County/Tribe	Count
Adams County	1,773
Ashland County	393
Badriver Tribe	39
Barron County	3,089
Bayfield County	145
Brown County	19,103
Buffalo County	180
Burnett County	913
Calumet County	1,784
Chippewa County	4,631
Clark County	731
Columbia County	3,514
Crawford County	1,061
Dane County	30,337
Dodge County	5,391
Door County	1,029
Douglas County	2,444
Dunn County	3,124
Eau Claire County	6,539
Florence County	54

County/Tribe	Count
Fond du Lac County	7,099
Forest County	154
Grant County	2,171
Green County	1,588
Green Lake County	821
Iowa County	1,052
Iron County	78
Jackson County	288
Jefferson County	4,023
Juneau County	2,158
Kenosha County	14,823
Kewaunee County	724
Lac du Flambeau Tribe	13,647
La Crosse County	15
Lac Courte Oreilles Tribe	89
Lafayette County	607
Langlade County	1,097
Lincoln County	640
Manitowoc County	3,969
Marathon County	8,656

1. These values are life-to-date counts.
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

County/Tribe	Count
Marinette County	2,439
Marquette County	859
Menominee County	281
Menominee Tribe	0
Miles	109,561
Milwaukee County	41,161
Monroe County	1,534
Oconto County	2,583
Oneida County	2,066
Oneida Tribal Council	371
Outagamie County	12,102
Ozaukee County	3,393
Pepin County	113
Pierce County	1,814
Polk County	2,491
Portage County	3,988
Potawatomi	0
Price County	140
Racine County	16,516
Red Cliff Tribe	45

County/Tribe	Count
Richland County	1,116
Rock County	15,038
Rusk County	259
Sauk County	5,103
Sawyer County	386
Shawano County	2,709
Sheboygan County	6,889
Sokaogon Tribe	16
St.Croix County	4,846
State of Wisconsin	23,767
State Level Agency — CAPO	0
Stockbridge-Munsee Tribe	34
Taylor County	186
Trempealeau County	513
Vernon County	479
Vilas County	284
Walworth County	9,476
Washburn County	1,164
Washington County	5,589
Waukesha County	13,970

1. These values are life-to-date counts
Source data: ACCESS

RMC Usage by County/Tribe (cont.)

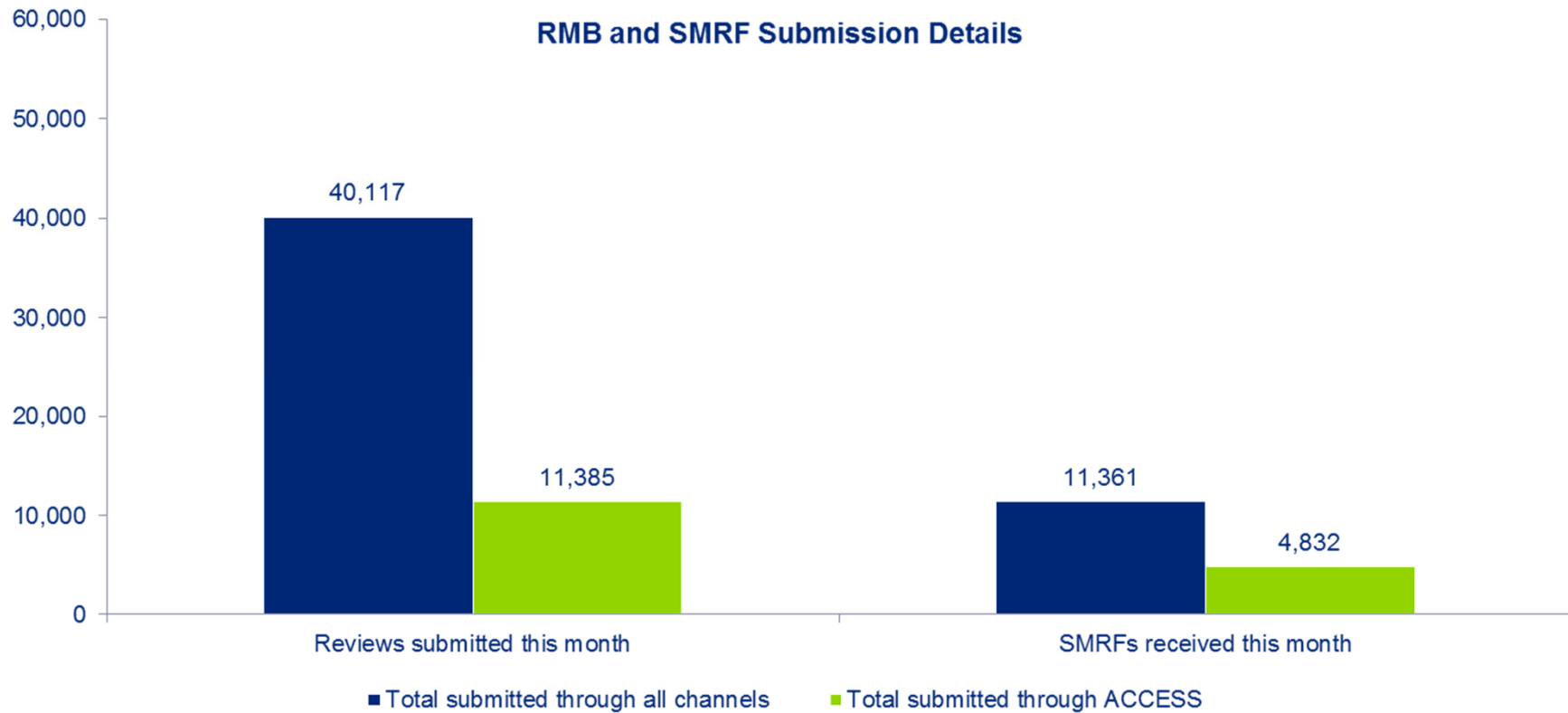
County/Tribe	Count
Waupaca County	4,180
Waushara County	1,240
Winnebago County	10,682
Wood County	15,124
Wisconsin	13
Manually Processed	365
Total	474,858

1. These values are life-to-date counts
Source data: ACCESS

Renew My Benefits (RMB)

Usage and Eligibility Results Report
As of November 30, 2014

RMB Usage



RMB/SMRF Summary Information

- **Renewal Statistics**

- Submitted to date: **728,124**
- Average completed per month: **12,554¹**

- **Renewals Submitted by Program**

- FoodShare: **6,827**
- Health Care: **4,395**
- Family Planning Waiver: **594**
- Child Care: **703**

- **SMRF Statistics**

- Submitted to date: **265,120**
- Average completed per month: **6,339¹**

- **SMRFs Submitted by Program**

- FoodShare Only: **4,136**
- Child Care Only: **200**
- Both FoodShare and Child Care: **496**

1. Average over the last 3 months.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Adams County	1,533	790
Ashland County	648	193
Badriver Tribe	108	45
Barron County	4,143	1,689
Bayfield County	404	43
Brown County	15,823	7,959
Buffalo County	253	43
Burnett County	1,539	605
Calumet County	2,435	816
Chippewa County	7,947	2,337
Clark County	1,218	140
Columbia County	4,695	1,787
Crawford County	1,452	430
Dane County	30,993	15,227
Dodge County	4,953	2,467
Door County	1,671	704
Douglas County	4,498	1,899
Dunn County	4,285	1,562
Eau Claire County	11,120	3,869
Florence County	108	20

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Fond du Lac County	11,006	3,345
Forest County	287	101
Grant County	4,165	1,175
Green County	2,301	972
Green Lake	1,094	482
Iowa County	1,683	593
Iron County	242	46
Jackson County	422	58
Jefferson County	8,205	2,484
Juneau County	2,505	1,085
Kenosha County	20,580	9,166
Kewaunee County	1,113	476
La Crosse County	25,317	8,330
Lac Courte Oreilles Tribe	19	12
Lac du Flambeau Tribe	268	119
Lafayette County	1,115	383
Langlade County	2,247	731
Lincoln County	1,161	255
Manitowoc County	4,725	2,126
Manually Processed	61	25

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Marathon County	10,022	4,263
Marinette County	3,041	1,461
Marquette County	1,143	577
Menominee County	562	229
Menominee Tribe	0	0
Miles	224,926	77,831
Milwaukee County	49,064	23,809
Monroe County	1,520	229
Oconto County	2,611	1,102
Oneida County	3,723	1,157
Oneida Nation	405	242
Outagamie County	8,817	4,419
Ozaukee County	5,523	1,611
Pepin County	148	25
Pierce County	2,413	863
Polk County	3,773	1,407
Portage County	6,362	2,117
Potawatomi	7	3
Price County	303	57
Racine County	18,110	9,705

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Red Cliff Tribe	98	46
Richland County	1,171	557
Rock County	20,569	7,768
Rusk County	441	83
Sauk County	5,767	2,327
Sawyer County	656	185
Shawano County	3,033	1,319
Sheboygan County	8,792	3,944
Sokaogon Tribe	40	18
St. Croix County	5,666	8,320
State of Wisconsin	50,345	1,973
Stockbridge-Munsee Tribe	51	21
Taylor County	456	86
Trempealeau County	914	101
Vernon County	814	105
Vilas County	576	82
Walworth County	12,761	4,484
Washburn County	1,868	714
Washington County	10,531	3,031
Waukesha County	26,084	7,205

1. These values are life-to-date counts.
Source data: ACCESS.

ACCESS RMB Usage by County/Tribe (cont.)

County/Tribe	# of Submitted Renewals	# of Submitted SMRFs
Waupaca County	5,245	1,470
Waushara County	1,460	660
Winnebago County	11,617	5,557
Wisconsin (state level agency — CAPO)	0	0
Wood County	28,364	9,369
Total (submitted to date)	728,134	265,121

1. These values are life-to-date counts
Source data: ACCESS